



PRODUCT WARRANTY | MAY 2016



## Valued Customer

Thank you for showing trust in our products through buying our Lead Crystal® Batteries. Our quality promise is also applicable to this product.

Betta Batteries warrants to the original purchaser (User) that all Lead Crystal® Batteries will be free of defects in material and workmanship for a period of 36 months from the date of shipment, when installed, used, operated and maintained as per manufacturers Operation and Installation instructions.

The user shall promptly notify Betta Batteries in the event of an alleged defect and shall permit inspection and examination by a Betta Batteries representative. If Betta Batteries determines the battery to be defective, it will repair the battery or provide replacement FOB its factory without charge except for freight.

The return of claimed cells requires the confirmation of Betta Batteries prior to shipment. Guarantee and warranty claims will only be recognized if the cells are returned pre-paid freight to Betta Batteries.

This warranty applies to the original purchaser (User) and is non-transferrable.

## Conditions and Limitations

- 1 The 3 year warranty period commences on date of shipment, which must be recorded by you as customer against the serial number on the battery.
- 2 Betta Batteries will replace a battery if used within its parameters, the available capacity falls to a level lower than 40% in 10h under no load within 18 months, or if the capacity falls lower than 30% in 10h under no load within 19 to 36 months.
- 3 The guarantee will be null and void in the event the battery is installed incorrectly, misused, used or (dis)charged outside specifications, damaged by external influences (like lightning, fire, current overloads, electrical shorts, power surges or water), altered, repaired (or attempts for repair were made) by others than Betta Batteries or, if and when, identification data have been tampered with.
- 4 Betta Batteries shall not be liable for indirect, incidental or consequential damages arising out of the sale or relating to the use of this product, and the purchaser assumes all responsibility for all personal injury and property damage resulting from the handling, possession or use of the product. In no event shall the liability of Betta Batteries for any and all claims, including claims of breach of warranty or negligence, exceed the purchase price of the product.
- 5 THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER REMEDIES, INCLUDING BUT NOT LIMITED TO ACTIONS FOR BREACH OF CONTRACT OR NEGLIGENCE. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.