

Product Factory Warranty – Betta Batteries

Betta Batteries Pty Ltd (“Betta Batteries”) obligations for this product are limited to the terms set out below:

Betta Batteries warrants to the original purchaser (User) that this product will be free from defects in materials and workmanship for a period of Thirty-Six (36) months from the date of shipment, when installed, used, operated and maintained as per manufacturers operation and Installation instructions. (“Standard Warranty Period”).

In the event of a warranty claim contact your reseller or Betta Batteries on +61 (7) 3807 3513 for your nearest warranty claim location. Proof of purchase is required and you must permit inspection, testing and examination by a Betta Batteries representative. For valid claims, Betta Batteries will replace the product free of charge. The warranty excludes defects from after sale damage, neglect, abuse or incorrect installation. You bear all transportation costs to and from the warranty claim location. The benefits of this warranty are in addition to any other rights and remedies available at law.

If a defect arises and a valid claim is received by Betta Batteries within the Warranty Period, at its option, Betta Batteries will (1) test & repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product.

Betta Batteries warrants replacement products or parts provided under this warranty against defects in materials and workmanship from the date of the replacement or repair for ninety (90) days or for the remaining portion of the original product’s warranty, whichever provides you longer coverage. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Betta Batteries property. When a refund is given, your product becomes Betta Batteries property.

EXCLUSIONS AND LIMITATIONS

The 36 month warranty period commences on date of shipment, which must be recorded by you as customer against the serial number on the battery.

Betta Batteries will replace a battery if used within its parameters, the available capacity falls to a level lower than 40% in 10h under no load within 18 months, or if the capacity falls lower than 30% in 10h under no load within 19 to 36 months.

The guarantee will be null and void in the event the battery is installed incorrectly, misused, used or (dis)charged outside specifications, damaged by external influences (like lightning, fire, current overloads, electrical shorts, power surges or water), altered, repaired (or attempts for repair were made) by others than Betta Batteries or, if and when, identification data have been tampered with.

Betta Batteries shall not be liable for indirect, incidental or consequential damages arising out of the sale or relating to the use of this product, and the purchaser assumes all responsibility for all personal injury and property damage resulting from the handling, possession or use of the product. In no event shall the liability of Betta Batteries for any and all claims, including claims of breach of warranty or negligence, exceed the purchase price of the product.

Betta Batteries is not liable for any damage to, or loss of any, electrical systems or circuits, accessories, appliances, programs, data, or other information stored on any media or any non-Betta Batteries product or part not covered by this warranty. Recovery of labour for installation or

reinstallation of units, programs, data or other information is not covered under this Limited Warranty.

This warranty does not apply: (a) to damage caused by accident, abuse, misuse, misapplication, or non-Betta Batteries products; (b) to damage caused by service performed by anyone other than Betta Batteries or Betta Batteries certified representatives; (c) to a product or a part that has been modified without the written permission of Betta Batteries; (d) if any serial number has been removed or defaced; (e) to damage caused from unsuitable Power or charging Sources; (f) to damage as a result of unsuitable installation or location; (g) to damage due to reverse polarity or (h) to attempts to operate products with excessive power consumption requirements (i) damage caused by incorrect charging.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. BETTA BATTERIES SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF BETTA BATTERIES CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN TO THE EXTENT POSSIBLE ANY CLAIMS UNDER SUCH IMPLIED WARRANTIES SHALL EXPIRE ON EXPIRATION OF THE WARRANTY PERIOD. No Betta Batteries reseller, agent, or employee is authorised to make any modification, extension, or addition to this warranty.

For Australian Customers

‘Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.’

The return of claimed cells requires the confirmation of Betta Batteries prior to shipment at which time Betta Batteries will issue you a Return Authorisation Number (RAN) so that the warranty claim and its progress can be tracked. Guarantee and warranty claims will only be recognized if the cells are returned pre-paid freight to Betta Batteries.

A minimum standard service fee of up to \$85.00 inclusive of GST will apply to all products. If the product is deemed to be a warranty then this fee will be waived, and the product will be replaced and/or repaired at no charge. If there is no fault found with the product the service fee will apply, plus return freight charges prior to the product being released. If the product is out of warranty the service fee will be absorbed in the quote for repair. If the quote for repair is denied, then the service fee will apply plus freight before the goods are released.

OBTAINING WARRANTY SERVICE

Please contact your stockist first by telephone without delay. Alternatively, complete a Return Authority Form and contact our offices at:

Betta Batteries Pty Ltd
Unit 7, 53 – 57 Link Drive,
Yatala, QLD 4207
+61 (7) 3807 3513

to arrange transport before returning goods to Betta Batteries. A copy of the Return Authority Form is available on the Betta Batteries website at:

www.bettabatteries.com/warrantyAU

Note: This warranty is non transferable